



You can obtain your detailed shipment status at each stage on a real time basis, thus minimizing any irregularity.

Daily On-Board List

You can check on-board flight and loaded ULD of your shipment. Also offload and delay information of your shipment can be obtained from e-CSP.

Tracking

Shipment status is available for you to sort by period and/or destination. Current status is displayed in graphics for more comprehensible viewing. And a function to e-mail the tracking result to your customers and partners is available.

House Air Waybill Track

You can check house air waybill level information for shipments arriving at Korean Air Super Hub Terminals - LAX, JFK and ICN(Seoul). Storage charge calculation is also available online.

US Customs Clearance Status

You can obtain customs status of your shipments (both entry and clearance information)

My Tracking List

Tracking status of shipments that require constant follow-ups is very troublesome and time-consuming. My Tracking List enables customers to obtain updated cargo status of all registered shipments just by clicking the list button.



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Tracking

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Please contact your local Korean Air Cargo Office to obtain a supervisor ID and password to log into e-CSP.
[A user registered with a Supervisor ID can assign and add subsidiary user IDs at your local branch office]



e-Customer Service Platform

Differentiated and Customized
Air Cargo e-Business Solution

Website



Most updated flight schedule is available with just one click.

Schedule Search

You can obtain the most optimized and updated flight schedule by inputting departure time and arrival airport. Through availability of the flight, you can make online booking directly.

Also schedule of trucking and interline contracted with Korean Air is available

Weekly Schedule

You can obtain most updated weekly schedule of flights from/to Incheon airport (Korean Air Hub) available at the time of display.

Connection Schedule

You can download trucking schedules (RFS) of America and European region, and vessel schedules (KAL-SkyBridge).

Allotment Calendar

Allotment assigned to eligible forwarders by Korean Air can be searched by flight.



More convenient and upgraded e-booking service is available. And now even more types of booking can be confirmed automatically.

Normal Booking

An air waybill number, obtained from air waybill stock information of freight forwarders, is automatically displayed at booking.

For more information, please refer to Booking Guide at FAQ section

Multiple/Regular Booking

A maximum of ten shipments can be booked at once through e-CSP.

Booking Change

You can make changes to previous booking data of your shipment(s) reserved through e-CSP.

Booking List

You can sort the shipment list by status (waiting or confirmed) and/or period through e-CSP Booking List. And My Anchor service will be useful for checking updated booking status of all registered special shipments requiring constant follow-ups.

Remain Allotment

Remaining allotment assigned by Korean Air can be viewed by flight.



e- Invoice and Quality reports are new additions.

Daily Sales Result

Adjusted rates and net amounts from daily sales result are available on real time basis.

CCA List

You can check updated CCA (Charge Correction Advice) issued by Korean Air.

Air Waybill Stock Search

You can check available air waybill numbers assigned to your company by Korean Air.

Invoice Reference

Korean Air provides invoice information online periodically (every 15 days) to expedite account settlement process.

Monthly Traffic Report/On-time Performance of Freighters

You can download all POD/POT data(FSU data) of your shipments transported by Korean Air on monthly basis. You can also obtain a report on on-time performance of Korean Air freighters. The Quality report allows you to measure and verify quality of services Korean Air provides.