

Sustainability

Together with the customers,
Korean Air steps forward to green Earth.

Solution

Delivering quality solutions for our customers
across the world is the core value to
achieve global leadership.

History of Excellence

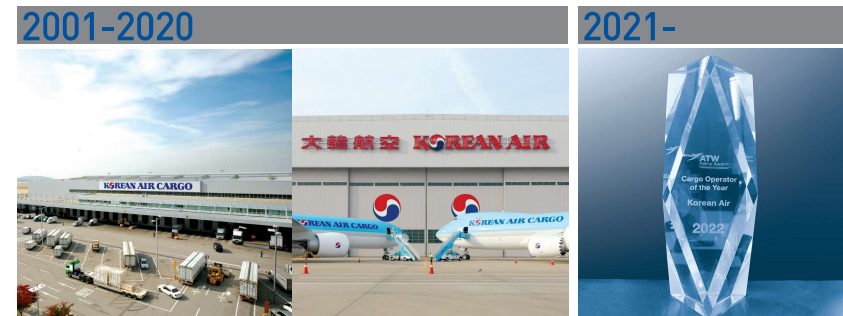
Now, Korean Air flies beyond the best

Since its foundation in 1969, Korean Air has set up milestones that impressed the airfreight industry ; Founding Global Air Cargo Alliance, SkyTeam Cargo, running state-of the art airfreight Terminals at ICN, providing largest air freight capacity on transpacific route with mega fleet of 23 freighters. Korean Air Cargo's best organized resources will lead to customer satisfaction.



Opening Civil Aviation History

Ushering in a New Era of Growth with Operational Excellence



Leading the Way Forward with Innovative Excellence

Focusing on Customer Satisfaction

1969

Korean Air founded

1971

Began transpacific Boeing 707F cargo service to the USA

1974

Became the world's first airline to introduce Boeing 747F on the Pacific routes

1981

Dedicated its own international cargo terminal at Los Angeles International Airport, which served as a driving force for the nation's export economy

1984

New head office dedicated in Seoul

1996

Took delivery of Boeing747-400 freighter, 1st of its kind

1997

Main global headquarters campus containing Global Operations Center dedicated at Gimpo International Airport in Seoul

1996-2000

Ranked world's No.2 in FTKs by IATA for 5 years in a row

2000

Launched SkyTeam Cargo together with Aeromexico, Air France and Delta

2001

Opened Cargo Terminal 1 and 2 at Incheon Airport, Korea

2004-2009

Retained world No.1 leadership for 6 consecutive years

2012

Introduced environment-friendly freighters Boeing747-8F and Boeing777F

2019

Ushered a new cargo system, Cargo Service System for enhanced operations and services

2021

Opened Cool Cargo Center, a terminal exclusively dedicated to the transshipment of temperature-sensitive cargo at ICN Named Air Transport World's Airline of the year

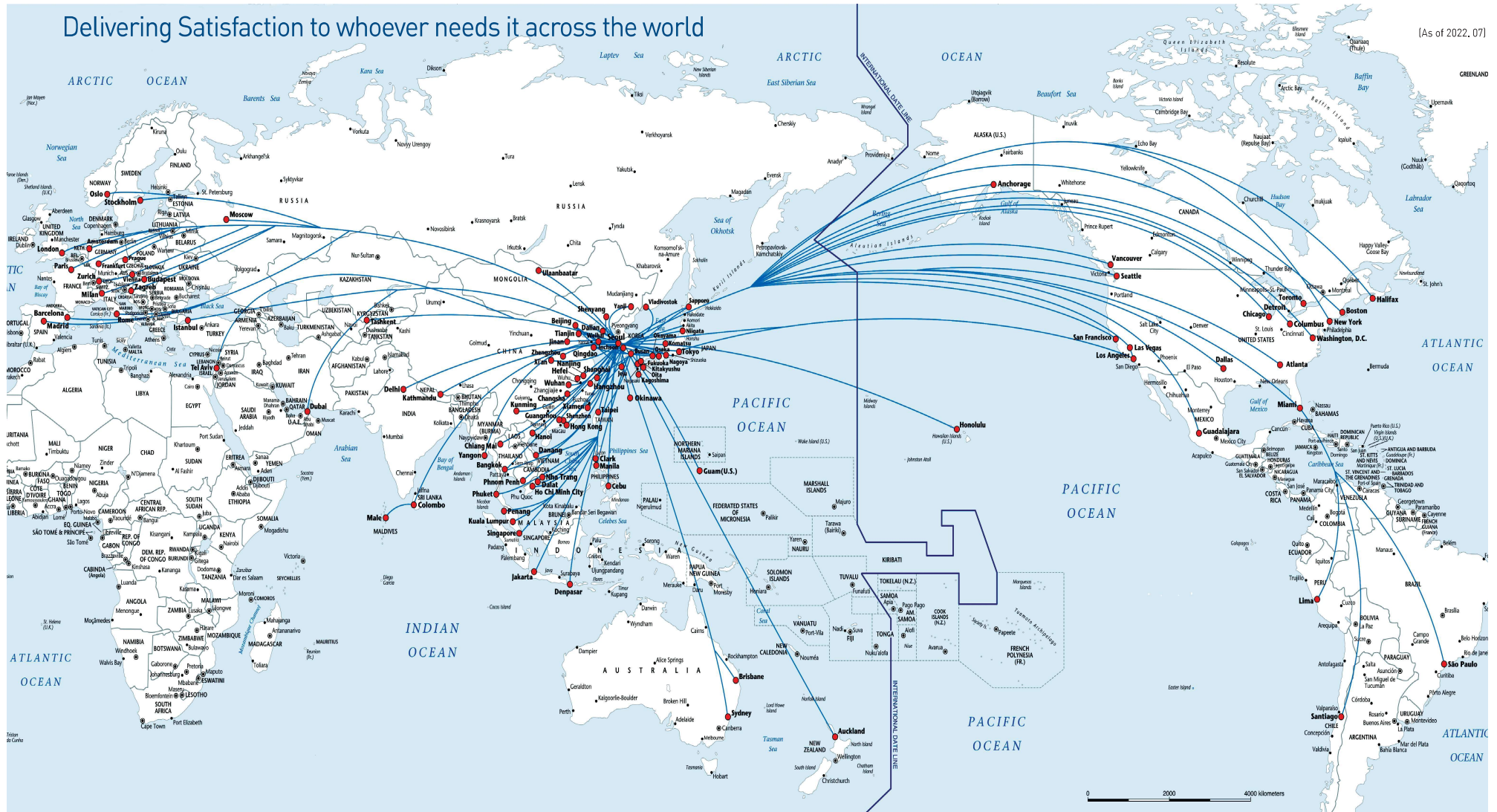
2022

Named Air Transport World's Cargo Operator of the Year Won FlightGlobal's Air Cargo Leadership Award

Global Service Network

Delivering Satisfaction to whoever needs it across the world

(As of 2022. 07)



Incheon Cargo Terminal

The Best Hub Terminal guarantees safe&smooth transportation

Incheon cargo terminal's automated systems, various facilities and skilled professional experts allow us to provide safe & smooth transportation for various kinds of shipments to all destinations.

About Our Facilities:

- ① ETV
- ② ETV Rack
- ③ Work Station
- ④ Truck Dock
- ⑤ Dock Leveler
- ⑥ TV
- ⑦ By Pass
- ⑧ Cool Room
- ⑨ Freezer Room
- ⑩ Warm Room
- ⑪ Valuable Room
- ⑫ Constant Temperature & Humidity Facility
- ⑬ ETV Temperature controlled Room



Incheon Cargo Terminal 1 Layout

Cool Cargo Center

Within 5-minute distance from Passenger Terminal

Korean Air has begun to operate its Cool Cargo Center (CCC) at Incheon International Airport to improve services in the cold chain sector. Located at the passenger terminal ramp side, Cool Cargo Center enables one-stop ground handling service and curtails connection time of transit cargo.

With a total area of about 17,400 square meters, the warehouses can accommodate temperatures between -20 to 22 degrees Celsius. In response to the increasing demand for temperature-sensitive cargo, the facility will enable Korean Air to provide more advanced temperature management services.



Located on the West of Passenger Terminal 2 control tower



A Passenger Terminal
B Cargo Terminal
C Cool Cargo Center

Closer and Faster

- Passenger Terminal ↔ CCC 1.5km, 5min
- Curtail connection time of transit cargo
- Swift build-up/breakdown of shipment

Enlarged Capacity

- Gross floor area 18,067m²
- Temp-controlled room 2,533m²
- Fully equipped with equipment and experienced staffs

Sensitive Handling

- Management of cold chain during transport and storage
- Protect cargo against inclement weather
- Surveillance camera running 24/7 and guards on watch
- Special cargo handling agent, screeners in place

Products and Solutions

Professional care for special requirements



Key Service

- Professional handling with special care
- Dedicated staffs and equipment assigned



The temperature-sensitive option for products demanding a certain temperature level of storage; Dedicated handling for medical and pharmaceutical products, fine chemicals and biotechnology that need to be kept through utilization of temperature-controlled cooling containers.

Korean Air has received certification from IATA's Center of Excellence for Independent Validators Pharma (CEIV Pharma), demonstrating its highest service quality and expertise in pharmaceutical transportation.



Offering most customized and express delivery



Key Service :

- Automatically confirmed reservation
- Minimum ground stay
- Online booking and tracking service available



Key Service :

- Priority reservation
- Guaranteed loading
- Online tracking service



Key Service :

- Service tailored to your logistics pattern
- Priority notice to customers upon freight arrival



Key Service :

- Ensure safe transportation of your shipment
- Online booking and tracking service available

Extensive Fleet to Meet Your Demand

Eco-friendly Aircrafts

In February 2012, Korean Air became the first airline in the world to operate both types of eco-friendly cargo aircrafts, Boeing 747-8F and Boeing 777F.

Currently Korean Air operates a total of twelve Boeing 777Fs and seven Boeing 747-8Fs. Korean Air will keep making efforts to maximize fuel efficiency and reduce aircraft carbon emissions in order to achieve sustainable growth and minimize environmental impact, while at the same time satisfying the increasing demand for air cargo.



Boeing 747-8F

- 17%* Reduction in fuel and carbon dioxide
- 28% Below 2008 industry limits for NOx
- 30%* Smaller noise footprint

*Relative to Boeing 747-400F 85dBa noise area



Boeing 777F

- 16%* Reduction in fuel and CO₂
- Below 2008 industry limits for NOx
- Quieter than Stage 4 limits

*Relative to Boeing 747-400F

Reference : Boeing.com