Please contact your local Korean Air Cargo Office to obtain a supervisor ID and password to log into e-CSP. [A user registered with a Supervisor ID can assign and add subsidiary user IDs at your local branch office]

**Daily On-Board List**
You can check on-board flight and loaded ULD of your shipment. Also, offload and delay information of your shipment can be obtained from e-CSP.

**Tracking**
Shipment status is available for you to sort by period and/or destination. Current status is displayed in graphics for more comprehensive viewing. And a function to e-mail the tracking result to your customers and partners is available.

**House Air Waybill Track**
You can check house air waybill level information for shipments arriving at Korean Air Super Hub Terminals - LAX, JFK and ICN (Seoul). Storage charge calculation is also available online.

**US Customs Clearance Status**
You can obtain customs status of your shipments (both entry and clearance information).

**My Tracking List**
Tracking status of shipments that require constant follow-ups is very troublesome and time-consuming. My Tracking List enables customers to obtain updated cargo status of all registered shipments just by clicking the list button.
Schedule Search
You can obtain the most optimized and updated flight schedule by inputting departure time and arrival airport. Through availability of the flight, you can make online booking directly. Also schedule of trucking and interline contracted with Korean Air is available.

Weekly Schedule
You can obtain most updated weekly schedule of flights from/to Incheon airport (Korean Air Hub) available at the time of display.

Connection Schedule
You can download trucking schedules (RFS) of America and European region, and vessel schedules (KAL-SkyBridge).

Allotment Calendar
Allotment assigned to eligible forwarders by Korean Air can be searched by flight.

Normal Booking
An air waybill number, obtained from air waybill stock information of freight forwards, is automatically displayed at booking.  
▶ For more information, please refer to Booking Guide at FAQ section

Multiple/Regular Booking
A maximum of ten shipments can be booked at once through e-CSP.

Booking Change
You can make changes to previous booking data of your shipment(s) reserved through e-CSP.

Booking List
You can sort the shipment list by status (waiting or confirmed) and/or period through e-CSP Booking List. And My Anchor service will be useful for checking updated booking status of all registered special shipments requiring constant follow-ups.

Remain Allotment
Remaining allotment assigned by Korean Air can be viewed by flight.

Daily Sales Result
Adjusted rates and net amounts from daily sales result are available on real time basis.

CCA List
You can check updated CCA (Charge Correction Advice) issued by Korean Air.

Air Waybill Stock Search
You can check available air waybill numbers assigned to your company by Korean Air.

Invoice Reference
Korean Air provides invoice information online periodically (every 15 days) to expedite account settlement process.

Monthly Traffic Report/On-time Performance of Freighters
You can download all POD/POT data (FSU data) of your shipments transported by Korean Air on monthly basis. You can also obtain a report on on-time performance of Korean Air freighters. The Quality report allows you to measure and verify quality of services Korean Air provides.